

WHY LEGAL PROCESS IMPROVEMENT?

#LPIHQ Twitter Chat

Monday, January 11, 2021
12pm ET/ 9am PT

SUMMARY

LPM (legal project management) is process focused whereas LPI (legal process improvement) is project focused. Overall, we agree that LPI focuses on firm-wide processes, encompassing longterm improvement of legal services. Whereas, LPM is a focus on an individual matter.

LPI makes sure you have designed efficiencies into your process, for long-term goals and gains. LPI's are always looking for room to improve and operate more effectively. In contrast, a project manager can end up managing an inefficient process.

LPM, you are more at the mercy of the lawyers, less chance to control what's going on.

The methodologies of LPI and LPM are similar, but the focus of LPI addresses long-term goals and gains.

LPI & CLIENT NEED

"Most clients love to hear how you're working to better serve them, and are happy to provide their input."

SHOULD YOUR FIRM HAVE LPI? IS IT READY?

"I would say you need to have an LPI in place in one shape or another to make sure legal process are at least audited in a law firm to create internal and external efficiencies so if value creation and client satisfaction is on agenda then it is hiring time."

It is important for firms to adopt LPI early. There are a lot of processes at law firms, both administrative and legal. Adapting LPI can reduce cost and waste immediately.

FINAL THOUGHT

"It is all about collaboration and shared value creation. LPM and LPI makes a great team and needs to work together with clients and [the] legal team to create shared value"

QUOTE OF THE DAY

"Know the problem you are trying to solve/ improve."

